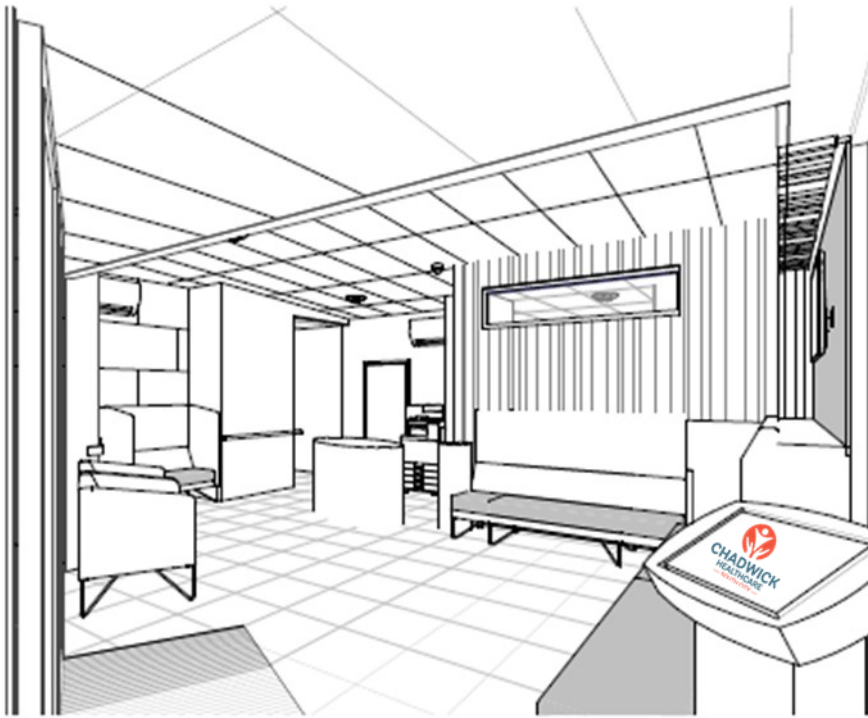


# Chadwick Healthcare Newsletter



GREERTON | TAURIKO | BETHLEHEM | SOUTH CITY

ISSUE NO 1 | DECEMBER 2019 – FEBRUARY 2020 |



## South City Renovation

Our South City Cameron road location is going to be renovated early in January 2020.

This exciting project will see an additional nurse treatment bay added, a central hallway design along with a modern look and feel similar to our recently completed Bethlehem practice.

The renovation is expected to take 9 weeks and the clinic will be closed during this time.

Our Drs Maryann Watson, Eunice Kelly and Renee Peckett will be working from our Greerton and Bethlehem locations during the closure.

Patients without access to transportation can call us during the renovation directly on 07 929 6063 to book an appointment and we will arrange either a shuttle or taxi service for them to and from their appointment.

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## MICRO-EAR SUCTION

Ear wax build up? We have a new ear suction clinic every Friday by qualified nurses at our Greerton branch more info pg.3

## PHONE CONSULTS

If you are sick or injured you can now call and talk directly to one of our GPs who can decide on the best course of action, full story pg. 2

## NEW GP STARTING

Welcome to Dr Cameron Hughes who will be starting with us in January, he will be working in our Bethlehem and South City practices.

The South City Clinic will be closed from January 13th and reopening on March 16th.

We understand that this will be disruptive and appreciate your patience during this project.

All other services will remain the same during this time

Please give us a call if we can provide any more information or check out our website for updates

[www.chadhealth.co.nz](http://www.chadhealth.co.nz)



Our New Bethlehem Clinic

"Patients are at the heart of our practice, we are focused on delivering the highest quality of care supported by the latest technology in a modern environment"

*Dr Marshall Hollister-Jones—GP & Director*



## Telephone Assessment and Treatment

If you or a family member are unwell or injured and you need to see a doctor today we have a new service available.

Simply ring the practice on 579 0144 and **select 1. For "Telephone Assessment and Treatment"**

You will speak to reception who will confirm your details and advise a time when a doctor will call you back.

The doctor will then call you back and ask a series of questions to decide the appropriate course of action, either:

- Book you an appointment
- Send a prescription to a pharmacy for pick up
- Offer advice and a follow up plan

The cost for this service is the same as for a normal consultation. If you are given advice only then the cost will be half the standard charge.

**Did you Know?**

**You can now book video consultations with our GPs, ask your GP if this option is right for you**

## Micro Ear Suction



Chadwick Healthcare now offers Micro-Ear suction with nurses who are trained in ear health and ear wax removal.

Micro-Ear suction nurses use the latest optic system technology that allows them to achieve advanced visual pathways of the ear canal to assist with assessment and treatment of common ear problems such as ear wax build up.

Call reception to book an appointment with the nurse.

Clinics run every Friday in Greerton and cost \$45

## Manage My Health Patient Portal

Have you registered for Manage my health yet?

The manage my health website and phone app allows patients to better support their own care. You can:

- View your consultation notes
- Request Repeat Prescriptions
- Book Appointments
- Set & track health goals
- And more....

Simply ask reception to send you a activation code\*

\* Note: you must have your own email account



ManageMyHealth™

Welcome MICKEY MOUSEY!



Book  
Appointment



Inbox



Health Records



Repeat  
Prescriptions



View Test  
Results



Health Indicators



MedicAlert



My Account



Health Centres



A screen shot from the MMH App.



**Haley our Nurse Prescriber**

## Christmas Hours

**Greerton** M-F 8:30 – 5:30

Closed December 25-26th & January 1-2nd

**South City** M-F 8:30 – 5:30

Closed December 25-26th & January 1-2nd

**Tauriko** M-F Various Hrs

Closed December 23rd—January 6th

**Bethlehem** M-F 8:30 – 5:30

Closed December 25th—January 6th

## Nurse Prescribing

### What is a Nurse Prescriber?

A registered Nurse Prescriber is an advanced practice nurse who works collaboratively with the doctors and other multidisciplinary teams to assist in managing patients who have chronic conditions.

### What's the role of a Nurse Prescriber?

Chadwick Healthcare is using the Nurse Prescriber role to improve patient access to healthcare for routine medication reviews, exacerbations of a disease, extended consultations to provide education for those newly diagnosed with a chronic disease; and for those who need more frequent reviews/follow-up.

### What can a Nurse Prescriber do?

A nurse prescriber can issue repeat medications, adjust current medications doses and regimes, and prescribe medications during an acute exacerbation in consultation with the GP. They also create and review care plans for patients with the goal of preventing exacerbations and avoiding hospital admissions.

### What are the type of patients who should book with a Nurse Prescriber?

Nurse Prescribers can see anyone who has a chronic condition or is on long term medications. Nurse prescribers mostly see (but not limited to) patients who have: Diabetes, COPD/Asthma, Hypertension, Heart Failure, and Eczema; or patients who need to be seen acutely and there are no appointments available.

### What can't a Nurse Prescriber do?

A Nurse Prescriber has a limited scope of practice. The medications they can prescribe are from a designated list, and they can only give a weeks' worth of controlled drugs. They cannot diagnose patients or start patients on new medications.

### How do I make an appointment with a Nurse Prescriber?

Simply ask reception when you call.

Appointments are 30 minutes

## Contact us

Phone 07 579 0144 email: [reception@chadhealth.co.nz](mailto:reception@chadhealth.co.nz) [www.chadhealth.co.nz](http://www.chadhealth.co.nz)

## After Hours Care

Accident & Healthcare  
19 Second Avenue

Phone 07 577 0010  
If you have a life threatening condition dial 111